

# The Responses Are In – 2025 Safer Together Member Feedback

In January 2026 we asked the Senior Line Leader(s) of each of our member companies to give us their feedback so that we could gauge whether Safer Together is meeting the needs of its members. Here’s an overview summary of the feedback we received.

## Response Rate

We received responses from 112 companies, which represents 50% of our total membership.

Responses from



## Implementation Snapshot

We asked each member company to tell us:

1. Which Safer Together products/programs they had adopted and implemented; and
2. Which of those Safer Together products/programs they had adopted and implemented were the most effective.

### Members told us that:

The most widely adopted product/program is **Learning Event Bulletins** (same as the previous 4 years) (96% of the companies that responded are using the Learning Event Bulletins within their organisation)



### The top 5 most widely adopted product/programs were:

- 1- Learning Event Bulletins (96%)
- 2- Common In-Vehicle Monitoring System Specification (62%)
- 3- Light Vehicle Specification (62%)
- 4- Management of Heat Stress Guideline and e-Learn (61%)
- 5- Fitness To Work Medical Assessment Guideline (58%)

### Members told us that:

Land Transport / Land Logistics products and programs account for 7 of the top 10 most effective products/programs that members are using:



- 1 - Packaging, Handling & Movement of Materials Specification (100% of the companies that use it find it to be effective)
- 2 - Heavy Vehicle Specification (94%)
- 3 - Common In-Vehicle Monitoring System Specification (92%)
- 4 - Loading and Unloading Exclusion Zone Guideline (90%)
- 5 - Light Vehicle Specification (89%)
- 6 - Water Crossing for Light Vehicles Guideline (88%)
- 7 - Common Industry Competencies Specification (87%)
- 8 - Assist and Assure Program (86%)
- 9 - Common In-Vehicle Monitoring System Roadmap (85%)
- 10 - Learning Event Bulletins (84%)

[View deployment snapshot of all Safer Together products/programs here](#)

## Value for Members

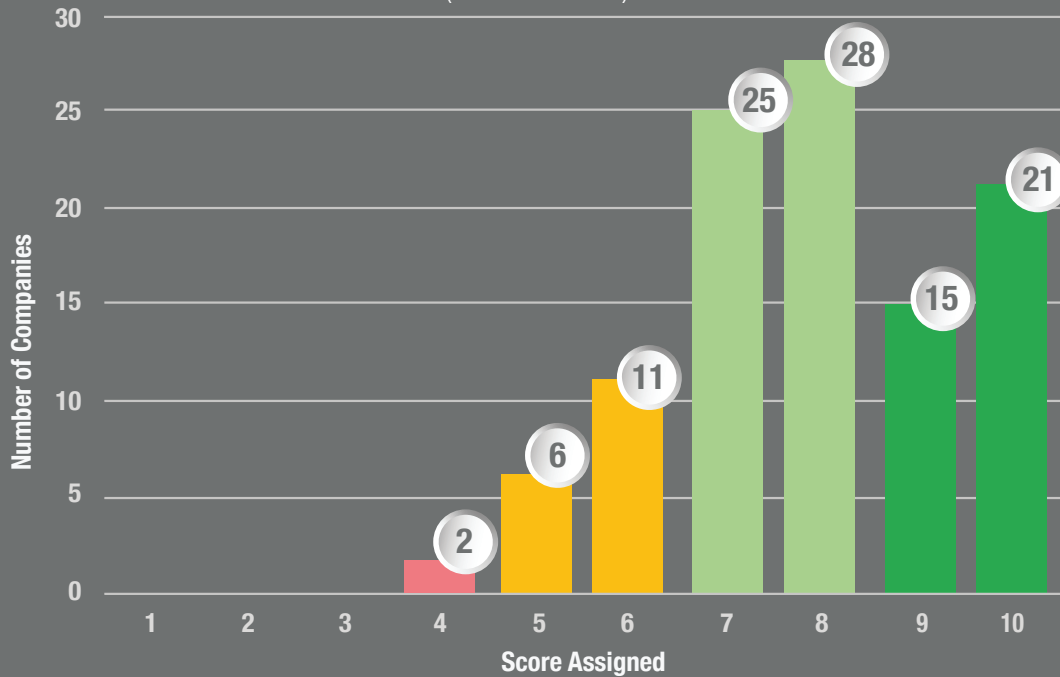
We also asked member companies to let us know how satisfied they are with the level of service they get from Safer Together, by rating this on a score from 1 (very dissatisfied) to 10 (very satisfied).

The average score was 8 out of 10, with 82% of respondents assigning a score of 7 or higher.



### How satisfied are you with the level of service you get from Safer Together?

(All Members)



The main themes from the feedback were that members:

- view access to information and resources from the Safer Together website as being the most valuable membership benefit.
- expect a greater degree of industry standardisation via Safer Together, particularly in relation to induction processes.
- view prioritising our focus on a few key areas and with more emphasis on effective implementation of existing products/programs as being of greater benefit to them than developing more products/programs.

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[Arrange a Member Onboarding Session](#)



Surprisingly, despite previous widespread member feedback requesting more implementation support, less than 1 in 5 member companies (17%) said they wanted help to implement any of the Safer Together products/programs. The topics and products/programs mentioned were:

- Fatigue Risk Management
- Fitness to Work Medical Assessment Guideline
- Psychosocial Safety
- Chain of Responsibility
- Safety Culture Survey

[If you want help to implement any of the Safer Together products and programs, contact our Member Engagement team.](#)



### For More Information

Go to our 2025 Member Feedback web page for a more detailed breakdown of the feedback we received, which is accessible only to member companies.

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