



# Strategic Safety Plan: Queensland 2018 – 2020



## KPIs FOR THE SAFER TOGETHER 2018 – 2020 STRATEGIC PLAN

THEME	MEASURE	LAGGING/ LEADING	METRIC	2018	2019	2020	DESCRIPTION
1. FOCUS ON HIGH SIGNIFICANCE/LIFE ALTERING RISKS	High Value Learning Events shared and lessons implemented:						
	Fixed deadline for system implementation.	Leading	DATE		✓		(i) High Value Learning Events (HVLE) process implemented and system in place by Q2'2019.
	95% published at the end of each calendar year.	Leading	PERCENTAGE	✓	✓	✓	(ii) Publish High Value Learning Events as per the industry data captured by HSO.
	Measure to be determined once the system is mature enough.	Leading	TBD			✓	(iii) Effectiveness of implementation of learnings from HVLE within member companies.
	Key lagging indicators improved against 2018:						
	Annual improvement in the rolling rate of incidents.	Lagging	NUMBER	✓	✓	✓	(i) Monitor and share number of high severity injuries (index greater than 100). Target is a 10 % improvement in the rolling rate by year end 2019 c.f. year end 2018.
	Annual improvement in the rolling rate of incidents.	Lagging	NUMBER	✓	✓	✓	(ii) Monitor and share number of Tier 1 and Tier 2 process safety events. Target is a 10 % improvement in the rolling rate by year end 2019 c.f. year end 2018.
	Annual improvement in the number of incidents.	Lagging	NUMBER	✓	✓	✓	(iii) Monitor and share number of High Severity events. Target is a 10 % improvement by year end 2019 c.f. year end 2018.
	Annual improvement in the number of incidents.	Lagging	RATE	✓	✓	✓	(iv) Measurable decline in Serious Motor Vehicle Incidents. Target is a 10 % improvement in the number by year end 2019 c.f. year end 2018.
2. THINK INNOVATIVELY							
Harness the power of the collective to strive for step change (not incremental) improvements							
3. FOCUS ON LEADERSHIP & BEHAVIOUR	Visible Leadership and Engaged Workforce						
The safety culture of our industry is open, able to deal with difficult issues, and everyone acts as a safety leader.	Number of events attended by the right people.	Leading	NUMBER		✓	✓	(i) Senior Leaders of member companies ensure that the right people from their Company attend at least 1 Safer Together IRP and ISF per year.
	1 external site visit per annum; 2 internal site visits per annum.	Leading	NUMBER		✓	✓	(ii) SLG field visits on a "paired reciprocal visit" basis using Safer Together Safety Leadership Tours Guide cards, and feed findings back to SLG.
4. TAKE MORE TIME TO DO LESS	Actively measuring compliance with standardisation initiatives						
Engage the workforce and embed what we have; carry out detailed prioritisation of projects; establish meaningful metrics; close the feedback loop.	Percentage as determined by means of surveys of Members. To be verified by a baseline Survey in 2019 with a follow up Survey in 2020.	Leading	PERCENTAGE (BY SURVEYS)			✓	80% of member companies have deliberate action plans integrated into their annual business plans to implement Safer Together programs and have effectively implemented applicable standardised initiatives by 2020.
5. FOCUS ON CUSTOMER SERVICE	Member company HSE Plans aligned with Safer Together:						
We exist for our members and provide them with on-the-ground implementation support, high quality products that they find beneficial, and sharing of information in real time to promote effective learning.	Percentage as determined by means of surveys of Members.	Leading	PERCENTAGE (BY SURVEYS)		✓	✓	(i) Percentage of member companies' requests for implementation support service that have been met (90% of requests for support have been met) .
							(ii) Level of customer satisfaction with the quality of service provided (customer survey shows that 75% have rated that support as "very good" or better).